



Patient Rights & Responsibilities

Sacred Heart, Department of Radiation Oncology believes the patients we serve have certain rights as well as some basic responsibilities as our guests. When the patient is a newborn, child or adolescent, or when the patient does not have the mental capacity to make care decisions, these rights and responsibilities apply to the parent(s) or guardian of the patient.

Patient Rights

At Sacred Heart Cancer Center, we support the rights of each patient. **You have the right:**

- To considerate, respectful care.
- To privacy and confidentiality.
- To a prompt and reasonable response to requests and questions.
- To know the identity and professional status of individuals providing service to you.
- To be informed of the rules and regulations applicable to your conduct as a patient.
- To complete and current information about your care, and to participate in informed decision making involving your care.
- To refuse or discontinue treatment to the extent permitted by law.
- To be informed of care alternatives when Hospital care is no longer appropriate.
- To impartial access to care, regardless of race, national origin, religion, physical handicap, or sources of payment for care.
- To know if medical treatment is for purposes of experimental research and to give consent or refusal to participate in such research.
- To express your grievance regarding any violation of your rights.
- To expect reasonable personal safety.

Patient Responsibilities

You have the responsibility:

- For providing the health care provider with accurate and complete medical information about yourself, and to report unexpected changes in your condition.
- For reporting to your health care provider whether you understand your plan of care.
- For following the treatment plan recommended by your health care provider. For keeping appointments and, when you are unable to do so, notifying your health care provider or facility.
- For your actions, if you refuse treatment or do not follow the health care providers' instructions.
- For assuring that the financial obligations of your health care are fulfilled as promptly as possible.
- For following this facility's rules and regulations related to patient conduct.
- For being considerate of the rights of others.
- For maintaining a smoke-free environment with this facility.
- Talk to your doctor or nurse about what to expect regarding pain, and pain relief options.
- To tell your doctor or nurse if pain is not relieved and any concern you may have about taking pain medications.

If you have any questions about your rights and responsibilities as a patient, please contact administration at 416-1792.