**St. Vincent's HealthCare**

**High Reliability Organization - Medical Staff Post Test**

**Name:**

Q1. A High Reliability Organization has systems in place that are exceptionally consistent in accomplishing their goals and avoiding potentially catastrophic errors.

True  False

Q2. The key principles of High Reliability Systems are:

Principles of Anticipation

Principles of Efficiencies

Principles of Containment

B and C

A and C

Q3. Match the type of Safety Event to the description:

1. Event reaches the patient and results in moderate to severe harm or death

2. Event reaches the patient but results in minimal or no detectable harm

3. Event does not reach the patient. The event is caught by a detection barrier - or by chance

Enter the corresponding number in the box:

Precursor Safety Event

Near Miss Safety Event

Serious Safety Event

Q4. High risk behavior in high risk situations increases the chance that we will make an error.

True  False

Q5. ARCC stands for:

Act, Review, Check, Correct

Ask, Report, Challenge, Confirm

Ask, Request, Concern, Chain of Command

None of the above

Q6. People make skill based, rule based and/or knowledge based errors. Which one is the most common at St. Vincent's HealthCare?

Skill Based

Rule Based

Knowledge Based

Q7. The error prevention technique "Five P's" stands for which of the following:

Patient, Plan, Purpose, Problems, Precautions

Patient, Procedure, Problems, Precautions, Plan

Procedure, Purpose, Problem, Precautions, Physician

Q8. Physicians are often perceived as leaders in a hospital's organization culture. Therefore, their personal commitment to practicing error prevention behavior is vital to reducing medical errors and preventable harm to patients.

True  False

**A score of 100% is required. You will be notified if you need to take this test again.**

**Please save this form to your desktop and email it to** [**Melanie.Perry@jaxhealth.com**](mailto:Melanie.Perry@jaxhealth.com) **or print this form and fax it to the attention of Melanie Perry at 904-308-7326.**